

## LEADERSHIP SYMPOSIUM Get To Know You



# MEET

## Mary Ann Osborn

Chief Nursing Executive,  
Senior Vice President



### WHAT DO YOU LOVE MOST ABOUT WORKING IN HEALTH CARE?

**I LOVE THE MISSION.** It is very easy in health care to know your purpose and it is a privilege to journey with our patients and clients. I also love the intellectual challenges and continual learning.



### WHAT ARE 1-3 KEY LESSONS YOU'VE LEARNED FROM THE COVID-19 PANDEMIC?

1. Good Health is fragile and never to be taken for granted.
2. We are great when **WE ARE ALL IN IT TOGETHER.**
3. We need to know when to take the time for consensus decision making and when to utilize rapid, top down decision making. There is a time and place for both in our post-incident command world.



### WHAT ARE YOUR "WORDS TO LIVE BY" OR A QUOTE THAT INSPIRES YOU?

A good friend and mentor gave me great advice early in my leadership career about expectation setting. It has guided me through some difficult conversations over the years, "Be tough on behaviors and soft on people."



### WHAT'S YOUR FAVORITE BOOK?

I don't actually have a favorite. I enjoy any biography written by Doris Goodwin and I enjoy mindless fiction.



### WHAT IS YOUR FAVORITE SPORTS TEAM?

Iowa Hawkeyes



### WHAT ARE 2-3 HOBBIES OR INTERESTS TO SHARE?

I enjoy being in nature, particularly by water. It puts everything in perspective. I also enjoy taking photos of family and nature.



### WHAT ARE 3 WORDS THAT DESCRIBE YOU?

Blessed  
Grateful  
Listener



### WHO WOULD PLAY YOU IN A MOVIE ABOUT YOUR LIFE?

Meg Ryan with fewer tears!



**FINISH THIS SENTENCE – "IF I COULD HAVE ANY OTHER JOB/CAREER, I WOULD BE A TV JOURNALIST INTERVIEWING INTERESTING PEOPLE."**



### HOW DO YOU START YOUR DAY?

With spiritual reading and prayer.  
**NEVER GO IT ALONE:)**



### HOW DO YOU END YOUR DAY?

A little TV time with Sam and catching up on some reading.